

<b>Notice of References Cited</b>	Application/Control No. 10/617,965	Applicant(s)/Patent Under Reexamination CHANG ET AL.	
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**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
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**FOREIGN PATENT DOCUMENTS**

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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Asawa "Measuring and Analyzing Service Levels: A Scalable Passive Approach", 12/1998, Hewlett-Packard Laboratories, Pages 3-12.
	V	Wu et al "An Approach of Modeling, Monitoring and Managing Business Operations for Just-In-Time Manufacturing", 2002, Pages 1-6.
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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